

Interpretive Park Guide

Seasonal Position

March thru November, 40 hours per week (weather permitting)

Supervised by the Interpretation & Education Programs Manager



Objective:

The Interpretive Park Guides work with the Department of Education and Natural Resources to connect visitors with the importance of park resources. The Park Guide should have an interest in the natural world and be able to relate higher-level concepts to visitors in a way that is understandable and clear. Park Guides should have the ability to learn the flora and fauna of the mountain and present inspiring, research-based and compelling programs to audiences of all ages. Applicants must be able to independently research, prepare and present a variety of programs and interpretive tables.

Major Duties:

- Prepare and present daily interpretive programs throughout the mountain
- Monitor for safety and answer questions at Linville Peak and the Swinging Bridge
- Constantly exhibit a guest service attitude, a smile, and an interest in guest comfort and service
- Assist in response during inclement weather and partial mountain closures
- Create non-personal interpretive media such as handouts, exhibits and guidebooks
- Rove park trails and visitor areas to provide informal interpretation and customer service
- Distribute park information and answer guest questions
- Record regular citizen science weather observations
- Assist with the planning and implementation of special events
- Serves as a frontline representative by modeling and teaching conservation of the natural world
- Serve as a parking attendant in various capacities
- Respond to emergency calls and take appropriate action following guidelines and procedures
- Responsible for maintaining litter-free grounds
- Other duties will be assigned as necessary, especially during peak visitation days

Qualifications:

- Working towards/have a degree in biology, environmental studies, history, or a related field
- Experience developing and implementing interpretive programs or the ability to learn
- First Aid/CPR certification, or willingness to get certified
- NAI Certified Interpretive Guide or NC Certified Environmental Educator preferred
- Capable of learning local flora and fauna, and how to handle educational animals
- Ability to be flexible with the daily/weekly schedules based on visitation and weather
- Reliable transportation (occasionally we use personal vehicles to get around the park)
- Must have good hiking boots and gear for the outdoors (we provide uniform shirts and some rain gear)
- Ability to lift 50 lbs

Fill out the General Application here and remember to attach your resume and cover letter: [GMSF Application](#)