

Interpretive Park Guide

Full-Time, Seasonal Position (40 hrs/wk)

March 16 thru November, 2020

Supervised by the Interpretation & Education Program Manager



Objective:

The Interpretive Park Guide connects school groups and visitors with the importance of park resources. The Park Guide should have an interest in the natural world (botany, birds, geology) and be able to relate higher-level concepts to visitors in a way that is understandable and clear.

The Park Guide should have the ability to learn the flora and fauna of the mountain and present inspiring, research-based and compelling programs to audiences such as school groups and family groups. The ability to independently research, prepare and present a variety of programs is a must for this position.

Major Duties:

- Prepares and presents daily interpretive programs such as guided hikes, interpretive talks, and interpretive tables
- Maintains a presence at Linville Peak when visitation is high, and may utilize other educational places to remain a constant representative of Grandfather Mountain Stewardship Foundation
- Constantly exhibits a guest service attitude and an obvious interest in guest comfort and service.
- Communicates with the public in a courteous and tactful manner and assist guests with questions and directions to various areas of the mountain. Addresses the guest - does not wait to be asked.
- Conducts daily weather observations
- Serves as lead during inclement weather and will have the authority to close the mountain if unsafe conditions persist.
- Is responsible for Nature Museum displays and bird feeders. Reports any problems to the Interpretation & Education Manager.
- Assists in the creation of non-personal interpretive media such as handouts, exhibits and guidebooks
- Operates a variety of audiovisual and other equipment in connection with programs or exhibits
- Responds to emergency calls and takes appropriate action following established guidelines and procedures
- Roves park trails and visitor areas to provide informal interpretation and customer service
- Distributes maps and brochures, informs visitors of potential safety hazards or closures, and provides directions and routes of travel through the park
- May serve as a parking attendant in various capacities
- Responsible for maintaining litter-free grounds
- Other duties will be assigned as necessary

Qualifications:

- At least 12 months of related working knowledge
- NAI Certified Interpretive Guide or NC Certified Environmental Educator preferred (or willingness to

complete necessary trainings to become certified)

- First Aid/CPR certification, or willingness to get certified
- Hiking and/or trail maintenance experience or willingness to learn
- Experience developing and implementing educational programs or the ability to learn
- Public speaking ability and good communication skills
- Ability to take initiative and work individually
- Capable of learning local flora and fauna
- Reliable transportation (occasionally we use personal vehicles to get around the park)
- Must have good hiking boots and outdoors gear (we will provide uniform shirts and some rain gear)
- Ability to lift 50 lbs.

Responsibilities:

30% Interpretive Programming for Park Guests (Walks and Talks)

20% Informal Interpretation (roving trails, talking with visitors at Linville Peak and interpretive tables)

20% Nature Museum and Weather Observation Duty

10% Safety and Operational Duties

10% General Customer Service

10% Emergency Response/ Other

To apply, please email Lauren@grandfather.com .
Include "Interpretive Park Guide" in the subject line.

Acceptable applications include:

- General Grandfather Mountain application (available at <https://grandfather.com/about-grandfather-mountain/our-team/join-the-team/>),
- Resume
- Cover letter

Applications accepted on a rolling basis until the position is filled.